

Quality Policy Statement

AGILITY ECO SERVICES LTD provides a range of professional services to clients in both the public and private sectors. Our services are designed to help manage rising energy bills through energy efficiency initiatives. We offer clients bespoke delivery solutions including consultancy, project management, design, technical support, surveying, installation and regulatory compliance services.

Management of quality will be the responsibility of every employee irrespective of position. Support for the organisation's quality policy, objectives and systems will be achieved through a companywide focus on quality issues with equal priority to our other core activities.

The organisation's arrangements for quality management are to ensure compliance with best practice and stakeholder requirements as well as continual sustainable improvement which will be achieved through:

- > The establishment of quality objectives and targets
- > The implementation of relevant documentation and records to achieve, maintain and continually improve our management systems
- > Suitable selection, management and development of our employees
- > Providing employees with the necessary competence to carry out their tasks and proactively contribute to the achievement of our objectives and the development of a quality culture
- > Provision and maintenance of an infrastructure appropriate to the requirements of the organisation
- > Ensuring all customer deliverables are high quality through senior management review

The organisation will monitor the effectiveness and compliance to the requirements of its management systems by continually reviewing key processes and obtaining feedback from customers.

October 2023